



## Hosted Broadband Voice Solution



### HOSTED BROADBAND VOICE BENEFITS:

- > Custom-designed phone system based on your needs
- > Consistent, more professional corporate image
- > Increased employee productivity
- > Improved customer satisfaction
- > Scalability to evolve as your business grows
- > High efficiency with truly easy-to-use features

### Future-Proof Your Phone System

To stay ahead of competitors and keep up with market demands, your business is pressed to do more with less. You need to expand your communications capabilities and become more efficient and productive – yet your budget is limited. Inteligy can help you maximize your resources, giving you a cost effective solution to connect to customers, employees, and vendors.

Inteligy's Hosted Broadband Voice Solution is an Internet-based PBX that puts productivity-enhancing features at your fingertips through TeleVantage, a robust business application. More than a telecommunications tool, this is a future-proof investment that replaces your outdated phone system with advanced capabilities that are amazingly simple to use. Furthermore, when your business' needs evolve, Inteligy's expert team of professionals handles any necessary changes while you continue reaping the benefits.

### Point, Click, Drag... Voilà!

Using the power of Voice over IP (VoIP), Inteligy's Hosted Broadband Voice Solution allows you to use your high-speed Internet connection to carry voice traffic – while giving you more control, more features and more value.

From your own computer, you can easily handle voice calls the same way you do data files, clicking and dragging them to perform desired tasks. TeleVantage's intuitive interface lets you decide how calls are answered, transferred and managed, and gives you a wide range of customizable features not available through traditional phone systems. Best of all, TeleVantage's open-systems architecture means upgrades are low cost and pain-free!



The intelligent phone system.™



## Next-Generation Voice Services, Today

- > Powerful yet user-friendly call control interface
- > Full-featured voice mail
- > Multi-level auto attendant / Virtual Receptionist
- > Multiple phone numbers, with local area codes or toll-free
- > Direct Inward Dial numbers (DIDs)
- > Multiple business identities on one system
- > Drag-and-drop transfers and conferences
- > High density (up to 60 party) conference calls
- > Follow-me call forwarding
- > Remote access to voicemail from anywhere
- > Compatible with existing phones or digital IP phones
- > Unlimited local calling
- > Professional training on your new TeleVantage phone system
- > Technical support included

## Move Your Business Forward

Make a wise telecommunication investment with long-term possibilities – switch to Inteligy's Hosted Broadband Voice Solution today!

Sound like a Fortune 500 at any size, whether your business is a home-based office, cohe- sive headquarters, or operated out of multiple locations. Give your workers remote access capabilities to help them stay in the loop even when they're out of the office. Improve the customer experience with auto attendant, customized greetings and prioritized call routing – that's the power of Inteligy's Internet-based PBX.

Inteligy is a leading provider of intelligent voice applications. Our expert team of profession- als brings unique insight to help businesses of different sizes achieve their communications objectives. Contact us today at **(800) 310-8552** or visit [www.inteligy.com](http://www.inteligy.com).



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## Premise-Based Broadband Voice Solution



### PREMISE-BASED VOICE SOLUTION BENEFITS:

- > Custom-designed phone system based on your needs
- > Enhanced, more consistent corporate presence
- > Increased employee productivity
- > Improved customer experience
- > Seamless integration between branches and headquarters
- > Scalability to evolve with your business
- > High efficiency with truly easy-to-use features

### Maximize Resources & Results

As your business evolves, so do your communication needs. You want the right solution to increase productivity across the entire organization, enhance customer service and improve your bottom line. On the technical side, you want scalability for the future and flexibility to integrate your existing applications like CRM. That's where Inteligy comes in.

Inteligy's Premise-Based Broadband Voice Solution is ideal for mid-size to large businesses, especially distributed enterprises. This solution consists of an Internet-based PBX that puts productivity-enhancing features at your fingertips through TeleVantage, a robust business application. More than a future-proof investment, Inteligy's solution is a smart way to seamlessly unify your operations, maximize your company's resources, and significantly reduce your current phone costs. A single TeleVantage system supports up to 288 trunks and 720 extensions, and virtually eliminates your long-distance charges!

### Point, Click, Drag... Voilà!

Using the power of Voice over IP (VoIP), Inteligy's Premise-Based Broadband Voice Solution allows you to use your high-speed Internet connection to carry voice traffic – while giving you more control, more features and more value.

From a user's computer, voice calls can be easily handled the same way as data files, by clicking and dragging them to perform desired tasks. TeleVantage's intuitive interface lets users decide how calls are answered, transferred and managed, and gives you a wide range of customizable, corporation-class PBX features not available through traditional phone systems. Best of all, TeleVantage's open-systems architecture means low cost of ownership, hassle-free upgrades and easy application integration!

Inteligy's Premise-Based Broadband Voice Solution is designed for growing businesses with more than 20 employees. With this solution, customers are responsible for equipment purchasing, licensing, and other related issues. For added peace of mind, Inteligy can provide on-going maintenance, as well as both Level I and Level II technical support through our expert team of professionals.



The intelligent phone system.®



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## Voice Resilience™

### Features & Pricing Summary

#### Features

- **Fully-functional, Enterprise Class Hosted Backup Phone System**
- **Backup phone setup automatically takes over in seconds**
  - > Redirect on Failure
  - > Direct Termination Overflow
- **Duplicate your existing phone system setup including**
  - > Company Greetings
  - > Extensions
  - > ACD Queues
- **Can be implemented companywide, or limited to key functions**
- **Hosted within a fully-redundant, Tier 1 Data Center**
- **Fast Set-up**
  - > No hardware or software to buy, install, or maintain.
  - > Your system is backed up within Days, not Weeks.
- **Leverages the same technology platform as our award-winning flagship system**
- **Multi-level Auto Attendant**
  - > Automated receptionist answering system
  - > Can mirror your phone system's existing greeting and call routing options.
  - > Extension dialing
  - > Dial-by-name directory
- **Robust Voicemail with virtually unlimited storage**
  - > Security enabled
  - > Forward voicemail to your Email Inbox
  - > Remote access via phone or Web
- **Inbound Fax Redirect**
  - > Forward to alternate fax machine or attach to your email.
- **Procedural Testing**
  - > Ensure your backup system is functioning properly
  - > Scheduled testing
  - > Intermittent/ Scheduled Reporting
    - Usage
    - Failover transition time (per event)
- **Comprehensive Reporting**
  - > Ad-hoc Reporting
    - Customized, Event-specific Reports
  - > Call Log
    - Detailed and Summarized
  - > Failover transition time (per event)





## Voice Resilience™ Pricing Summary

### Set Up

> Profile Administration \$ 350.00

### Monthly Recurring Fee

> Base \$ 150.00

> Each Inbound Call Path \$ 5.00

### During Failover Event

> Call Path Overflow \$ 50.00

> Inbound Usage INCLUDED

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